

Auti-Ms Privacy Policy

Introduction

This Privacy Policy explains how we collect, use, store, and protect personal information. We are committed to safeguarding the privacy of our donors, volunteers, beneficiaries, and all individuals who interact with our charity.

Information We Collect

Information you provide

- Contact details such as name, address, phone number, and email
- Donation details and payment information
- Volunteer applications, background checks, and related documentation
- Communication preferences
- Any information you submit through forms or correspondence with us

Information we collect automatically

- Website usage data (e.g., IP address, browser type, pages viewed)
- Cookies or similar technologies to improve website performance

Information from third parties

- Donation platforms
- Payment processors
- Publicly available sources to verify identity or eligibility

How We Use Your Information

- Processing donations and issuing receipts
- Managing volunteer participation
- Communicating updates, appeals, and event information
- Fulfilling legal, financial, and regulatory obligations
- Improving our programs, fundraising, and website
- Ensuring the safety and integrity of our operations

Legal Bases for Processing

We process personal data under one or more of the following bases:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate interests in running and improving our charity

Sharing Your Information

We may share information with:

- Payment processors for donation handling
- Service providers who support our operations (e.g., email, IT, accounting)
- Regulators or authorities where legally required
- Partner organizations, but only with consent or clear justification

We do not sell your personal information.

Data Security

We use administrative, technical, and physical safeguards to protect personal data from unauthorized access, loss, or misuse. Access is limited to staff and service providers who need it for legitimate purposes.

Data Retention

We retain personal information only as long as necessary:

- To meet legal and tax obligations
- To maintain donation and volunteer records
- For operational needs

When data is no longer required, we securely delete or anonymize it.

Your Rights

Depending on applicable law, you may have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Withdraw consent
- Object to or restrict processing
- Receive a copy of your data (data portability)

To exercise these rights, contact us using the details below.

Children's Privacy

We do not knowingly collect personal information from children without appropriate consent. If we learn that data has been collected without consent, we will take steps to remove it.

International Transfers

If personal data is transferred outside your country, we ensure appropriate safeguards are in place, such as standard contractual clauses or equivalent protections.

Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with a revised "Last Updated" date.

Review Date 17/5/27